

CREWLINE

OPERATOR SCHEDULE INFORMATION

WHAT IS CREWLINE?

CrewLine empowers Operators with secure automated telephone and web access to their personal operations profile 24 hours a day, 7 days a week.

WHY CREWLINE?

With CrewLine, transit agencies can appreciate the reduction in telephone traffic from Operators during peak dispatch periods and help dispatchers keep your service running on-time without distraction.

CREWLINE BENEFITS

- Reduce Dispatch Telephone Traffic
- Keep Employees Informed
- Empower Operators and Improve Employee Satisfaction
- Improve Operational Efficiency
- Streamline Many Manual Processes
- Easy to Use with Limited Equipment Requirements



ARCHITECTURAL DIFFERENCES

CrewLine easily integrates with any Driver and Operations Management solution to ensure accurate and consistent information is provided to operators.

KEY CREWLINE FEATURES	WEB	IVR	SMS
Review Assignments	●	●	●
Receive Messages	●	●	●
Make Bidding Requests for Work	●		
Submit Leave Requests	●		
Check Vacation Balances	●		
Verify Hours Worked	●		
Print Trip Sheets	●		
Send Supervisor Messages	●		
Maintain Personal Profile	●		



**Enghouse
Transportation**